Use Case: Manager Runs Report

Context: As the manager, one has the ability to run a report at any given time.

Actors: Provider

Main Success Scenario:

1. The manager runs a report for the provider that contains information pertaining to the services provided for the week and emails it to them.
   1. This report includes information for each service provided during the week, which is separated into these fields: date of service, date and time data were received by the computer, member name, member number, service code, and fee to be paid.
   2. Also, the information pertaining to the provider such as the provider's name, number, street address, city, state, and zip code are included.
2. The manager runs a report for the member that contains information pertaining to the services recently provided to that member via email.
   1. This report includes details such as member number, name, address, city, state, and zip code are included in the email.
   2. For each service that has been provided to the member, the date of service, provider name, and service name must be included.
3. An EFT transfer record is created to be sent to banks to ensure that the providers’ accounts are credited the correct sum of money
   1. The EFT record is written on a disk.
4. A summary report is generated for the manager that includes data pertaining to the weekly activities of the providers
   1. The report includes every provider to be paid that week, the number of consultations each had, and total fee for that week for the specific provider.
   2. Also, the number of providers who provided services, the number of consultations, and the overall total are included in the document.

Exceptions:

1. It is possible that the amount to be credited is incorrect, which would cause many problems across the various reports.
2. It is also possible that information entered by the provider about itself is incorrect which could cause hiccups down the line.